# Data Mining for Customized Critical Fractile Solutions

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## The Newsvendor's Dilemma

- On each of t days, there is a demand for d ∈ [m, M] newspapers.
- How many papers x should he order on day i?
  - Each paper costs \$c.
  - Can resell each for \$r.
  - (Have to decide x before seeing d.)
- Too many or too few ordered leads to lost profits.

#### Newspapers (And Other Short Lifecycle Products)







 Limited selling season. (Who wants Old Newspapers?)

- Strong demand uncertainty. (When will the hot story happen?)
- Order decisions must be finalized early.

(Long printing/manufacturing times.)

### **Traditional Solutions**



- Assume each *d* drawn from static distribution *f*
- Maximize expected profit:
  - Known CDF Critical Fractile Solution:

x s.t. 
$$CDF_f(x) = (r-c)/r$$

• Unknown CDF, Known  $\mu\text{, }\sigma$  — Scarf's Solution:

$$x = \mu + \frac{\sigma}{2} \left( \sqrt{(r-c)/c} - \sqrt{c/(r-c)} \right)$$

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• Can we do better?

## Predicting Demand Based on Features

- Idea: Use product features to predict demand
- Example: Predicting CD Sales
  - (genre=hiphop, previousAlbums=4, songs=12) Demand: 125,000
  - (genre=grunge, previousAlbums=3, songs=10)
    Demand: 200,000
  - (genre=country, previousAlbums=2, songs=6)
    Demand: 10,000
  - (genre=rock, previousAlbums=6, songs=14)
    Demand: 400,000

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### **Customized Demand Distributions**

• Don't directly predict on demand:

- Discretize Demand Space.
- Predict probabilities for classes.
- Use critical fractile on customized distribution.



## Test Data: Slashdot Comments

#### Slashdot as Newsvendor Items

- Products: story summaries.
- Demand: Number of comments gotten.
- Features: Words in the story.
- Item cost: \$1, Item resale value: \$4
- Text Classification
  - Need to use feature selection.
  - Ranked stemmed terms by information gain.
  - How many of the top terms, X, should we pick?

## Methods Tried: KNN and Naive Bayes

- Use Cost Sensitive Techniques!
- Naive Bayes: Not So Hot
  - Course discretization required for accuracy.

- Too much information lost.
- K Nearest Neighbors: Better
  - Discretized demand to 250 bins.
  - Best results with k=100, X=200.

### Results

- Profits Over Critical Fractile (Validation Set, 2006 Data)
  - 6% Increase over "realistic" critical fractile.
  - 2.2% Increase over "perfect" critical fractile.
- Profits Over Critical Fractile (Test Set, 2007 Data)
  - 4.21% Increase over "realistic" critical fractile.
  - 0.77% Increase over "perfect" critical fractile.

• Respectable?